

Executive Council Resolution No. (87) of 2025

Approving the

Fees and Fines Related to District Cooling Services in the Emirate of Dubai¹

We, Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai, Chairman of the Executive Council,

After perusal of:

Law No. (14) of 2009 Concerning the Pricing of Government Services in the Emirate of Dubai and its amendments;

Law No. (19) of 2009 Establishing the Supreme Council of Energy;

Law No. (1) of 2016 Concerning the Financial Regulations of the Government of Dubai, its Implementing Bylaw, and their amendments;

Law No. (26) of 2023 Concerning the Executive Council of the Emirate of Dubai;

Executive Council Resolution No. (2) of 2010 Establishing the Regulatory and Supervisory Bureau for the Electricity and Water Sector in the Emirate of Dubai; and

Executive Council Resolution No. (6) of 2021 Regulating the Provision of District Cooling Services in the Emirate of Dubai,

Do hereby issue this Resolution.

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¹Every effort has been made to produce an accurate and complete English version of this legislation. However, for the purpose of its interpretation and application, reference must be made to the original Arabic text. In case of conflict, the Arabic text will prevail.

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Definitions

Article (1)

The words and expressions mentioned in this Resolution will have the same meaning assigned to them in the above-mentioned Executive Council Resolution No. (6) of 2021.

Approval of Fees

Article (2)

Pursuant to this Resolution, the fees set out in Schedule (1) attached hereto for Permits to provide District Cooling Services and Billing Services, and for the provision of all other related services, are approved.

Supersession of Violations and Fines Schedule

Article (3)

The Schedule of Violations and Fines attached to the above-mentioned Executive Council Resolution No. (6) of 2021 is hereby superseded by Schedule (2) attached to this Resolution.

Payment of Fees and Fines

Article (4)

The fees and fines collected pursuant to this Resolution are to be paid to the Public Treasury Account of the Government of Dubai.

Repeals

Article (5)

Any provision in any other resolution is hereby repealed to the extent that it contradicts the provisions of this Resolution.

Publication and Commencement

Article (6)

This Resolution will be published in the Official Gazette and will come into force on the day on which it is published.

Hamdan bin Mohammed bin Rashid Al Maktoum

Crown Prince of Dubai

Chairman of the Executive Council

Issued in Dubai on 18 November 2025

Corresponding to 27 Jumada al-Ula 1447 A.H.

Schedule (1)

District Cooling Services and Billing Services Permit Fees

Service	Description	Fee (in dirhams)
Permit Applications	Application for a Permit to provide District Cooling Services	40,000
	Application for a Permit to provide District Cooling Services for a single Building	5,000
	Application for a Permit to provide Billing Services	20,000
Addition or Modification of a District Cooling System, Addendum, or Permit	Application to add or modify a District Cooling System	25,000
	Application to add or modify the Addendum in respect of a single Building	5,000
	Application to add or modify a Permit to provide Billing Services	1,000
Annual Service Fees	Provision of District Cooling Services	AED 1.55 per refrigeration tonne per annum
	Provision of District Cooling Services for a single Building	AED 1,000 per Building per annum
	Provision of Billing Services	AED 1.50 per supply point per annum

Schedule (2)
Violations and Fines

SN	Violation	Fine (in dirhams)
1	Providing District Cooling Services without a Permit	65,000
2	Providing Billing Services without a Permit	35,000
3	Failure to comply with the terms of the Permit or Addendum	50,000
4	Charging or collecting from Customers any charges or tariffs not approved by the SCE	100,000
5	Partial or full suspension of District Cooling Services by a Permit Holder, without an acceptable reason, in a manner that compromises the interests of Customers	100,000
6	Partial or full suspension of Billing Services by a Permit Holder, without an acceptable reason, in a manner that harms the interests of Customers	70,000
7	Failure by a Permit Holder to comply with the decision issued by the RSB suspending his services in the event of suspension or revocation of the Permit	65,000
8	Failure to allow, or obstruction of, access by the RSB's employees or its authorised representatives to the sites, facilities, installations, and Buildings belonging to the Permit Holder, for the purposes of investigating and collecting information and evidence related to a violation	50,000
9	Delay in payment of, or failure to pay, the fees payable to the RSB	10% of the amount of fees up to AED 100,000

10	Delay in the provision of, or failure by a Permit Holder to provide the data and information requested by the RSB, without an acceptable reason, in the manner and within the time frames prescribed by the RSB	AED 1,000 per day, up to AED 50,000
11	Disposition of the assets of the District Cooling System without obtaining the prior written approval of the RSB	20,000
12	Failure to comply with the decision issued by the RSB or the SCE concerning Customers' complaints	5,000
13	Failure to comply with the standards, controls, rules, and procedures adopted by the RSB in accordance with the provisions of the above-mentioned Executive Council Resolution No. (6) of 2021 and the resolutions issued in pursuance thereof	5,000
14	Failure to comply with the exemption terms stated in the Exemption Certificate	5,000